



EASTERN RAVENS

*"Supporting Children, Young People
& Families for over 50 years"*

Eastern Ravens Trust

Scrutiny Review of Hospital Discharge

Young Carers Views

Tracey Hamilton



Stockton-on-Tees
BOROUGH COUNCIL



Hartlepool and Stockton-on-Tees
Clinical Commissioning Group

Brief Overview of Eastern Ravens Trust

Butterwick Hospice

- Saturday Club

Quality Youth Work

- Youth United Stockton
- Sported
- Tees Valley Sport
- Street Games

Roseworth Community

- After-school club
- Holiday hunger/enrichment

Tilery Primary School

- Holiday hunger/enrichment

Young Carers Support Service

- Borough Wide

Organisation formed in 1961 – 60th Anniversary in 2021

Young Carers Support Service - 21st Birthday in 2021

Young Carers Definition

The term 'Young Carer' includes children and young people under 18 who provide regular and ongoing physical and emotional care, personal care or practical support to a family member who is physically or mentally ill, disabled or misuses substances.

Obtaining Young Carers Views

- Online questionnaire via Survey Monkey
- Paper questionnaire, discussed and completed during young carers' support groups
- Anonymous
- Promoted via email to parents/carers
- Shared via the service's bespoke text service

Questions:

Thinking about a time when you or a member of your family were in hospital, when you/they were allowed to go home, were you given any information on services that could support you/your family?

Thinking about a time when a member of your family was admitted to hospital, did the hospital get in touch with you or a member of your family at any time to discuss what was happening?

If you have been in hospital, who looked after the person you care for while you were in hospital? Please tell us who this was e.g. parent/grandparent

Did any other services help and support your family while you were in hospital?

Did you require any additional support when you came out of hospital?

Thinking about when you or your family member were discharged from hospital, were you given the opportunity to provide your views on your discharge experience?

Has the coronavirus had an impact on yours or your family members discharge from hospital? Did things go ok? Were you left without any support or services because of the virus? Please tell us how it was for you and your family.

Findings of Young Carers Views

Were you given information that could support your family?

Yes - 27%

No - 73%

Did the hospital get in touch with you or a member of your family?

Yes - 44%

No - 56%

Were you given the opportunity to provide your views on your discharge experience?

Yes - 0%

No - 100%

Thank you.

Any questions?